



Privacy Policy

Baja Cleanse Retreat — Aviso de Privacidad

This notice explains what personal information Baja Cleanse collects, why, and how you can ask questions about it. It's written to meet Mexico's data protection law, the LFPDPPP.

1. Who We Are

Baja Cleanse Retreat is operated by Tanya Jill Benyo, based in Spa Buena Vista, East Cape, Baja California Sur, Mexico. You can reach us at bajacleanse@gmail.com or +52 624 132 6893.

2. What We Collect

When you book a stay, we collect information you give us directly: your name, birth date, contact details, emergency contact information, and the details you share in your health questionnaire, including health conditions, medications, allergies, and lifestyle information.

3. Why We Collect It

We use this information to build your personalized retreat program, keep you safe during your stay, communicate with you about your booking, and, only if you've specifically requested a plant medicine session, share relevant details with that independent guide.

4. Health Information

Health information is treated as sensitive personal data. We only ask for what's needed to plan your stay safely, and by completing the health questionnaire, you're giving your explicit consent for us to use this information for that purpose.

5. Who We Share It With

We don't sell or rent your information to anyone. We share only what's necessary: emergency contact and relevant health information with local medical providers if there's ever a medical need during your stay, and, only if requested, relevant health screening details with an independent plant medicine guide.

6. Payment Information

Payments are handled directly through Wise or Zelle. Baja Cleanse does not store your card or bank details; that information is handled by those payment providers directly.

7. How Long We Keep It

We keep your information for as long as needed to plan and deliver your stay, and afterward only as long as needed for our records, unless you ask us to delete it sooner.

8. Your Rights

Under Mexican law, you have the right to access, correct, cancel, or object to how we use your personal information, known as your ARCO rights (Acceso, Rectificación, Cancelación, Oposición). To exercise any of these, email us at bajacleanse@gmail.com and we'll respond as soon as we can.

9. Changes to This Notice

If this notice changes, we'll post the updated version here.

10. Contact

Questions about your information? Reach out any time at bajacleanse@gmail.com.